



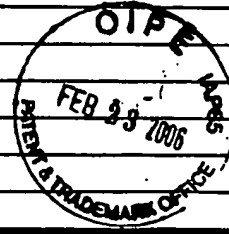
Substitute for form 1449A/PTO

**INFORMATION DISCLOSURE  
STATEMENT BY APPLICANT**

(use as many sheets as necessary)

Complete If Known

Sheet	3	of	4	Application Number	09/850,073
				Filing Date	05/07/2001
				First Named Inventor	Steven Todd
				Group Art Unit	3625
				Examiner Name	Rhode Jr., Robert E
				Attorney Docket Number	112820

**U.S. PATENT DOCUMENTS**

Examiner Initials*	Cite No.†	U.S. Patent Document		Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number	Kind Code² (if known)			
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**FOREIGN PATENT DOCUMENTS**

Examiner Initials*	Cite No.†	Foreign Patent Document			Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T³
		Office⁴	Number (if known)	Kind Code⁵				
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3/30/06

\*EXAMINER: Initial if referenced considered, whether or not citation is in conformance with MPEP 609. Draw line through/citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

†Unique citation designation number. \*See attached Kinds of U.S. Patent Documents \*Enter Office that issued the document, by the two letter code (WIPO Standard ST.3). \*For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. \*Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST.16 if possible. \*Applicant is to place a check mark here if English language Translation is attached.

SEND TO: Mail Stop Patent Application, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450

<b>FORM PTO-1449</b>  <b>INFORMATION DISCLOSURE CITATION</b>		Attorney Docket: 2455-4621		Serial No.: TBA		
		Applicant: Steven Todd				
		Filing Date: May 7, 2001		Group Art Unit: TBA		
<b>U.S. PATENT DOCUMENTS</b>						
Examiner Initial	Patent Number	Issue Date	Name	Class	Sub-Class	Filing Date
R	6,173,310 B1	1/09/01	Yost et al.			
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<b>FOREIGN PATENT DOCUMENTS</b>						
Examiner Initial	Patent Number	Issue Date	Country	Class	Sub-Class	Translation
						<input type="checkbox"/> Yes <input type="checkbox"/> No
						<input type="checkbox"/> Yes <input type="checkbox"/> No
						<input type="checkbox"/> Yes <input type="checkbox"/> No
						<input type="checkbox"/> Yes <input type="checkbox"/> No
<b>OTHER DOCUMENTS (Including Author, Title, Date, etc.)</b>						
R	Michael J. Miller, Sales-Force Automation Solutions, Sept. 11, 2000					
	Analysis Turns To Action, July 24, 2000					
	Customer Relationship Management Software, Lara L. Sowinski,					
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<b>EXAMINER:</b> Initial if reference considered, whether or not citation is in conformance with MPEP §609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to Applicant.						